



# Standard Warranty

## Hyster-Yale Asia-Pacific Pty Ltd

### Australia



### Class I – Electric Forklift

### Class II – Reach, Order Picker & VNA (Turret) Trucks

Hyster provides the warranty described below for the new industrial truck sold to you by Hyster or an authorized Hyster® dealer for use in Australia. Hyster warrants, subject to the terms below that, at the time of manufacture, the new industrial truck will be free from defects in workmanship and materials and in compliance with the design and construction specifications in effect at the time of manufacture, as applicable, of: AS2359 all relative parts.

- A. **For Twelve (12) months or 2000 hours** of operation from the date of installation, whichever comes first, Hyster will, at its sole option, repair or replace any part of the forklift found by Hyster not to conform to this warranty.
- B. **For Twenty-four (24) months or 4000 hours** of operation from the date of installation, whichever comes first, Hyster will, at its sole option, repair or replace:  
The drive unit, including all of its internal parts, drive, and hydraulic motors exclusive of seals and gaskets, traction controller, hydraulic controller, steer controller(s), and master controller (VSM), found by Hyster not to conform to this warranty.
- C. **For Sixty (60) months from the date of installation or 10,000 hours** of operation, whichever comes first, Hyster will, at its sole option, repair or replace any part of the frame if found by Hyster not to conform to this warranty.

You agree to promptly notify Hyster or the selling dealer, in writing, of any claim related to the forklift and specifically describes the problem. Hyster shall have no obligation under this warranty with respect to any claim unless it receives written notice describing the claim during the warranty period. This Warranty does not include freight, drayage, travel, special charges or other costs of installation. An authorized Hyster dealer will provide all warranty service during its regular business hours.

#### **Exclusions and Additional Limitations**

- 1. This warranty relates to the condition of the forklift at the time of manufacture and does not cover parts or service required as a result of:
  - (a) **Normal wear and tear or required maintenance** including, without limitation: adjustments or replacement of components subject to wear and tear, such as brakes, tires, hoses, load wheels, caster wheels assemblies, bulbs, filters, and contact tips, motor brushes, and lubrication grease and oils except as specifically described above.
  - (b) **Abuse** including, without limitation: neglect, improper operation, misapplication, induced contamination, overloading, accident or alterations not approved by Hyster.
  - (c) **Lack of maintenance** including, without limitation: failure to inspect and maintain in accordance with Hyster's published schedules, improper repair, and use of parts not approved by Hyster.
  - (d) **Damage caused in transit.**
  - (e) **Customer preference adjustments** including but not limited to software updates and forklifts performance.
  - (f) Should this lift truck be outfitted with optional Robotics, the Robotics system is covered under the same 1 year/unlimited hours from date of final acceptance or 16 months from customer receipt, whichever comes first.

#### **Hyster Warranty Statement Class I & II (E) – Electric Products**

Series: A099, A250, A268, A276, A432, A920, A925, A935, A970, B460, B463, B464, C225, C457, C915, D435, K160



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2. The tightening of bolts, screws, fittings, or electrical connections and wiring, all adjustments, or repair or replacement of tires, belts, hoses or batteries which may be required, for any reason, more than ninety (90) days or 500 hours of operation after the date of installation for initial use, whichever occurs first, is expressly excluded from this warranty.
3. Replacement of bearings or hydraulic cylinder seals and packings which may be required, for any reason, more than twelve (12) months or 2000 hours of operation after the date of installation for initial use, whichever occurs first, is expressly excluded from this warranty.
4. Application specific adjustments to the Pacesetter Vehicle System Manager (VSM) beyond the original factory setting, for any reason, are expressly excluded from this warranty.
5. Hyster does not warrant and this warranty does not apply to trade accessories, tires, batteries, attachments not manufactured by Hyster which are incorporated in or delivered with a forklift and which are warranted by their respective manufacturers.
6. Hyster reserves the right to make changes in the design and construction of its forklifts without being obligated to make corresponding changes in previously manufactured forklifts.
7. Hyster reserves the right to deny warranty coverage for any repair to a forklift having a nonfunctional or altered hour meter unless such non-function is due to Hyster's negligence, omission or willful misconduct.
8. Notwithstanding section C above, replacement parts installed on a forklift pursuant to section A or B of this warranty are warranted only for the remainder of the new forklift warranty period.
9. This warranty may not be changed, altered or modified in any way except in writing by Hyster. This warranty shall be void if repairs or alterations to a Hyster forklift are made by any person or firm not authorized by Hyster.
10. This warranty is void if the forklifts are moved from Australia or used in any country other than in Australia.
11. If any parts and/or structural components or appurtenances of the industrial truck are altered or modified without Hyster's express written consent, any and all warranties shall immediately cease and terminate.

**THIS STANDARD WARRANTY IS THE EXCLUSIVE WARRANTY PROVIDED BY HYSTER. HYSTER MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, AND ALL OTHER WARRANTIES ARE SPECIFICALLY EXCLUDED, INCLUDING WITHOUT LIMITATION ANY WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR PARTICULAR OR SPECIAL PURPOSE. HYSTER SHALL UNDER NO CIRCUMSTANCES BE LIABLE FOR SPECIAL, EXEMPLARY, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHETHER THE CLAIM ARISES IN CONTRACT, TORT, FOR NEGLIGENCE OR OTHERWISE. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN.**

**HYSTER'S SOLE LIABILITY SHALL BE DISCHARGED BY REPLACING OR REPAIRING ANY PART OR PARTS WHICH ARE DEFECTIVE UNDER NORMAL AND PROPER USE, WITHIN THE EFFECTIVE PERIOD OF THE WARRANTY, IF SHOWN TO BE DEFECTIVE BY PROPER EVIDENCE SUBMITTED TO HYSTER.**

**ALL WARRANTY PERIODS START ON THE DATE OF DELIVERY TO THE CUSTOMER FOR INITIAL USE, OR WITHIN 12 MONTHS OF THE DATE OF DELIVERY TO THE DEALER, WHICHEVER IS EARLIER.**

**ALL WARRANTY DETAILS COVERED WITHIN THIS DOCUMENT ARE APPLICABLE FROM 2019 BUILD.**

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